

LOG BOILER SERVICE Up to 50kW

24th May 2018. See notes overleaf.

Services are recommended annually. The boiler must be cold when serviced and therefore should be turned off a minimum of 3 hours before servicing. It is essential that customers have the flue swept annually, and preferably prior to a service.

Standard service

£308.80 + VAT including:

- ✓ checking boiler settings, performance and fuel consumption
- ✓ checking expansion vessel
- ✓ cleaning boiler
- ✓ cleaning out bottom section of flue below boiler
- ✓ stripping down heating surface cleaning mechanism
- ✓ performing actuator tests
- ✓ taking fluid sample for testing (where applicable)
- ✓ servicing pressurised domestic hot water cylinder (where applicable)
- ✓ one engineer for up to 4 hours

Cleaning times can vary, typically due to the level of customer maintenance and the type of fuel being burnt, (eg. Soft woods can cause more tar).

- ✓ travel for properties up to 50 miles from office
- ✓ parts and additional labour within warranty
- ✓ solar service discounted by £55, if serviced in the same visit



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NOTES

24th May 2018

Note 1

Pressurised (unvented) domestic hot water systems (where installed) should be maintained by a 'competent' person. This is recommended by Building Standards and most likely your house insurer. You may have a local plumber who is able to do this for you, or Glendevon Energy can offer the service where we installed the hot water tank.

Note 2

Additional charges to the Service Cost will be made for:

- additional parts - (ex: - inhibitor)
- additional labour at £55 + VAT per engineer per hour
- further travel at £1.12+VAT per mile each way, for mileage over 50 miles from Head Office*
- roof access (if required)
- telephone sup-port at £45 + VAT per hour
- Office based trouble shooting & administration time at £45+VAT/hr, incl:
 - liaising with suppliers for product/ system/ warranty information
 - sourcing replacement and/ or warranty parts.

Note 3

*Travel Charges. Glendevon Energy no longer have an office in Montrose, and are no longer able to offer discounted travel costs for customers in this area. Travel is calculated from Head Office (Tullibole Mill Farm, Crook of Devon, Kinross KY13 0UL).

Note 4

Standard VAT is 20%. Where replacement parts are supplied and fitted VAT on those parts may be at the reduced rate of 5%.

Note 5

Warranty on labour is typically 2 years from date of commissioning. Warranties on parts vary between systems. See Terms and Conditions of original sale.

Note 5

Price revisions will be published on the Glendevon Energy website. To view Glendevon Energy's Privacy Policy please visit our website. www.glendevonenergy.co.uk.